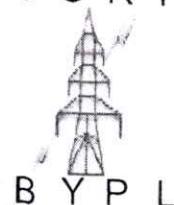


C G R F



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp@hotmai.com

SECY/CEN 015/08NKS

C A No. Applied for
Complaint No. 147/2022

In the matter of:

Mohd ShahidComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)

Appearance:

1. None present on behalf of the complainant
2. Mr. Imran Siddiqi, Ms. Maninder Babbar & Ms. Katha Mathur, On behalf of BYPL

ORDER

Date of Hearing: 22nd September, 2022

Date of Order: 27th September, 2022

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of MCD objection. Complainant, pleading that respondent has wrongly concluded that the premises of the complainant are booked under MCD, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

[Signature]

[Signature]

Complaint No. 147/2022

2. The complaint was taken up by the Forum on 16.08.2022 and 30.08.2022 wherein both the parties were trying to explore the possibility of amicable settlement. However, on 08.09.2022 respondent filed its reply reiterating its objection and case was fixed for filing of rejoinder of respondent's reply, by the complainant on 22.09.2022.
3. Prior to it on 20.09.2022, complainant filed rejoinder thereby stating that respondent has granted connections in the same building on the basis of Architect Report, further stating that the premises are not booked in MCD. Complainant also placed on record interalia an email sent to respondent which clearly states that the address in the objection list as in the MCD, is of Mayur Vihar, hence are different. However, as talks between the parties were going on, on 22.09.2022 complainant did not appear. Representative of respondent placed on record an application on behalf of complainant thereby stating that since the case of the complainant has been resolved, he may be allowed to withdraw the complaint.
4. Going through all the above facts and complainant's prayer, the withdrawal is allowed, hence, complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.

File be consigned to Record Room.

Deel
(NISHAT AHMED ALVI)
MEMBER (CRM)

P.K. Singh
(P.K. SINGH)
CHAIRMAN
2 of 2